



NORBAR TORQUE TOOLS LTD

JOB DESCRIPTION

JOB TITLE: QUALITY TECHNICIAN

RESPONSIBLE TO: QUALITY MANAGER

PURPOSE OF JOB: To define & ultimately resolve quality issues as they arise. To proactively identify areas of concern along with any appropriate process improvements. The implementation of agreed measures which are to be deployed either internally or out to our supply chain. To maintain and improve Norbar quality standards.

KEY TASKS

- To identify product and process issues, then work with relevant people and cross functional teams to eliminate these wastes.
- To utilise the 7 Quality Tools on critical processes and where issues are identified. Reporting results to appropriate engineer or manager.

[Cause & Effect diagrams, Check Sheets, Control Charts, Histograms, Pareto, Scatter diagram [& regression] & Stratification]
- To utilise SPC techniques on critical components and assemblies. Generate cross-functional teams to analyse data & report any areas of concern to an appropriate engineer or manager.
- To perform Supplier Quality Assurance [SQA] with Norbars supply chain to ensure 100% conformity of parts is received. To identify areas of waste & eradicate them.
- To carry out verification activities on components and assemblies using the appropriate equipment, tool & techniques.
- To develop Norbar quality control methods, equipment and processes to proactively improve our products and processes.
- Any other duties as required by the Quality Manager.